



| Mobile application |            |              |                    |                    |
|--------------------|------------|--------------|--------------------|--------------------|
| Day                | Uptime (%) | Downtime (%) | PISP response (ms) | AISP response (ms) |
| 01/01/2022         | 100        | 0            | 3125               | 3153               |
| 02/01/2022         | 100        | 0            | 1386               | 1734               |
| 03/01/2022         | 100        | 0            | 2715               | 3406               |
| 04/01/2022         | 100        | 0            | 1743               | 2820               |
| 05/01/2022         | 100        | 0            | 1775               | 4201               |
| 06/01/2022         | 100        | 0            | 1656               | 3568               |
| 07/01/2022         | 100        | 0            | 0                  | 5750               |
| 08/01/2022         | 100        | 0            | 0                  | 2797               |
| 09/01/2022         | 100        | 0            | 0                  | 4464               |
| 10/01/2022         | 100        | 0            | 1608               | 1908               |
| 11/01/2022         | 100        | 0            | 1538               | 3020               |
| 12/01/2022         | 100        | 0            | 1699               | 3052               |
| 13/01/2022         | 100        | 0            | 2350               | 3088               |
| 14/01/2022         | 100        | 0            | 867                | 2880               |
| 15/01/2022         | 100        | 0            | 0                  | 3149               |
| 16/01/2022         | 100        | 0            | 2477               | 2139               |
| 17/01/2022         | 100        | 0            | 1835               | 2658               |
| 18/01/2022         | 100        | 0            | 1743               | 2294               |
| 19/01/2022         | 100        | 0            | 1222               | 2839               |
| 20/01/2022         | 100        | 0            | 1121               | 2940               |
| 21/01/2022         | 100        | 0            | 1351               | 2850               |
| 22/01/2022         | 100        | 0            | 0                  | 2730               |
| 23/01/2022         | 90,2       | 9,8          | 1508               | 1649               |
| 24/01/2022         | 100        | 0            | 1183               | 2658               |
| 25/01/2022         | 100        | 0            | 1715               | 2378               |
| 26/01/2022         | 100        | 0            | 1286               | 2530               |
| 27/01/2022         | 96,3       | 3,7          | 2424               | 2948               |
| 28/01/2022         | 100        | 0            | 5608               | 2643               |
| 29/01/2022         | 100        | 0            | 903                | 2452               |
| 30/01/2022         | 100        | 0            | 1258               | 1499               |
| 31/01/2022         | 100        | 0            | 1028               | 4275               |
| 01/02/2022         | 100        | 0            | 1282               | 3301               |
| 02/02/2022         | 100        | 0            | 2114               | 3975               |
| 03/02/2022         | 100        | 0            | 1392               | 2668               |
| 04/02/2022         | 100        | 0            | 2198               | 3762               |
| 05/02/2022         | 100        | 0            | 0                  | 3376               |
| 06/02/2022         | 100        | 0            | 1637               | 3406               |
| 07/02/2022         | 100        | 0            | 1033               | 2575               |
| 08/02/2022         | 100        | 0            | 1616               | 3281               |
| 09/02/2022         | 100        | 0            | 1393               | 6289               |
| 10/02/2022         | 100        | 0            | 5381               | 4075               |
| 11/02/2022         | 100        | 0            | 1502               | 2558               |
| 12/02/2022         | 100        | 0            | 3162               | 2907               |
| 13/02/2022         | 100        | 0            | 915                | 1943               |
| 14/02/2022         | 100        | 0            | 1052               | 2343               |
| 15/02/2022         | 100        | 0            | 1736               | 3544               |
| 16/02/2022         | 100        | 0            | 970                | 3644               |
| 17/02/2022         | 100        | 0            | 3100               | 3666               |
| 18/02/2022         | 100        | 0            | 1266               | 3327               |
| 19/02/2022         | 100        | 0            | 0                  | 3347               |
| 20/02/2022         | 100        | 0            | 1006               | 1761               |
| 21/02/2022         | 100        | 0            | 1702               | 3086               |
| 22/02/2022         | 100        | 0            | 1118               | 3036               |
| 23/02/2022         | 100        | 0            | 1173               | 6658               |
| 24/02/2022         | 100        | 0            | 3122               | 3093               |
| 25/02/2022         | 100        | 0            | 928                | 2935               |
| 26/02/2022         | 100        | 0            | 0                  | 2956               |
| 27/02/2022         | 62,5       | 37,5         | 1495               | 2025               |
| 28/02/2022         | 100        | 0            | 966                | 2416               |
| 01/03/2022         | 100        | 0            | 1771               | 5216               |
| 02/03/2022         | 100        | 0            | 1161               | 2696               |
| 03/03/2022         | 97         | 3            | 2543               | 3354               |
| 04/03/2022         | 97,3       | 2,7          | 1159               | 3885               |
| 05/03/2022         | 100        | 0            | 0                  | 3700               |
| 06/03/2022         | 100        | 0            | 2368               | 2398               |
| 07/03/2022         | 100        | 0            | 930                | 3494               |
| 08/03/2022         | 100        | 0            | 1448               | 2749               |
| 09/03/2022         | 100        | 0            | 1624               | 3362               |
| 10/03/2022         | 100        | 0            | 1355               | 3389               |
| 11/03/2022         | 100        | 0            | 892                | 2584               |
| 12/03/2022         | 100        | 0            | 0                  | 4503               |
| 13/03/2022         | 100        | 0            | 754                | 2508               |
| 14/03/2022         | 100        | 0            | 1130               | 3541               |
| 15/03/2022         | 100        | 0            | 966                | 2633               |
| 16/03/2022         | 100        | 0            | 3042               | 3201               |
| 17/03/2022         | 89,1       | 10,9         | 0                  | 4027               |
| 18/03/2022         | 100        | 0            | 4621               | 3412               |
| 19/03/2022         | 100        | 0            | 0                  | 3683               |
| 20/03/2022         | 100        | 0            | 2264               | 1998               |
| 21/03/2022         | 100        | 0            | 2223               | 3063               |
| 22/03/2022         | 100        | 0            | 1204               | 3826               |
| 23/03/2022         | 100        | 0            | 1910               | 3809               |
| 24/03/2022         | 100        | 0            | 1440               | 3080               |
| 25/03/2022         | 100        | 0            | 926                | 4078               |
| 26/03/2022         | 100        | 0            | 6057               | 3270               |
| 27/03/2022         | 100        | 0            | 0                  | 3167               |
| 28/03/2022         | 100        | 0            | 1727               | 3872               |
| 29/03/2022         | 100        | 0            | 1073               | 4095               |
| 30/03/2022         | 100        | 0            | 1283               | 3139               |
| 31/03/2022         | 100        | 0            | 1298               | 3064               |